



ICD-10 Conversation

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**Presented in Collaboration with HIMSS Financial
Systems Steering Committee**



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Where People Come First.

Agenda

- Who is Harris County Hospital District
- Why HCHD
- What are HCHD's environment / timelines
- The Impact of ICD-10
- How to get there
- Challenges of ICD-10
- Conclusion

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Who is HCHD

HCHD is the integrated public health care system for the nation's third most populous county, which includes Houston, Texas

FACTS

3 Hospitals, 900+ licensed beds
12 Community Centers
8 School based clinics
13 Homeless shelters
1 Dental Center
1 Dialysis Center

43,655 Hospital Admissions
11,318 Babies Delivered
153,682 Emergency Visits
1,1054,364 Outpatient Visits

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Why HCHD

HCHD is a representative provider with large scale / multiple year projects. These projects include implementation of an EMR.

How, or will migration to ICD-10 affect our budget and the continued project rollout for HCHD?

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Environment & Timeline

PeopleSoft ERP (complete)

Ambulatory Clinical (complete)

Ambulatory Patient Management (complete)

Ambulatory Patient Accounting (complete)

Ambulatory HIM (complete)

Inpatient Patient Management (Aug '09)

Inpatient Patient Accounting (Aug '09)

Inpatient HIM (Aug '09)

Pharmacy (Jan '09)

Nurse Documentation (3rd Q09)

CPOE (2nd Q10)

Anticipated ICD-10 Implementation (October 2011)

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Survey Says...

- **Based on MGMA survey** (“Hospitals Urged to Plan Now for Shift to ICD-10” By Marc Songini, October 2008 issue of HHN)
 - 95% of respondents expect software upgrades or application replacements
 - 83% believe that payors will not be ready
- **BCBSA** (BlueCross BlueShield Association web site, see <http://www.bcbs.com/news/bcbsa/rushing-icd-10-implementation.html>)
 - Along with a coalition of physicians, labs, and other providers, BCBSA urges Congress to provide an ICD-10 compliance date no sooner than October 2012
- **AAPC** (American Association of Professional Coders web site, see <http://www.aapc.com/ICD-10/index.aspx>)
 - ICD-9-CM is out of room... Medical science keeps making new discoveries, and there are no numbers to assign these diagnoses.

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Impact

- **Direct Impacts**
 - ICD-9 Diagnosis & Procedures replaced by ICD-10 Diagnosis & Procedures
- **Indirect Impacts – Positive and Negative**
 - Budget
 - Other projects
 - Practitioner order entry
 - Coding
 - Billing
 - Reporting/Auditing
 - Data Research

Note: This change does not impact CPT/HCPCS Codes

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How to get there!

- **Assessment**
 - **Formal letter to vendors (including billing clearinghouse) requesting strategy, timeline and costs**
 - **Work in collaboration with vendors to design solution**
 - **Vendors' publication of final solution**
 - **Establish internal Organizational Assessment workgroups**

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How to get there! (continued)

- **Plan based on vendor(s) responses and organizational assessment**
 - **High level assessment – Determine scope, schedule, and resources including budget**
 - **Determine impact on other organization projects**
 - **Develop project plan – Include:**
 - **Process and report redesign – Determine how this affects current workflow and reporting for CPOE, Coding, Case Management, Billing, etc.**
 - **Implementation – Schedule, resources, issues, risks**
 - **Communication plan – Who needs to know what when**
 - **Training**
 - **For CPOE – Training on how their tools have changed**
 - **For Coders – They have been using ICD-9 for many years...**
 - **For Billing – They have been using ICD-9 for many years...**
 - **Etc...**
 - **Go-live support**

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How to get there! (continued)

- **Implementation**
 - **Build and system configuration**
 - **Testing**
 - **Training**
- **Go-Live Support**
 - **Will need to support all areas/skill sets affected – Physician community, Coders, Case Management, Billers, etc. – requires different “types” of support staff**

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Challenges

- Anticipated aggressive deadline of October 2011 for full implementation
- Incompatibilities between vendors' proposed solution and timing
- Inadequate handling of the transition period
- Vendors that offer no viable plan may need to be replaced
- Payors' ability to receive and reimburse
- Renegotiation of contract based on diagnosis
- Operational reporting across the migration date
- The use of decision support/data warehouse tools across the migration date
- Training large and diverse community simultaneously

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Conclusion

Thus begins the conversation across HIMSS volunteer communities around the next action steps and resulting experiences in preparation for ICD-10 implementation

HIMSS volunteers represent key stakeholders involved with ICD-10 transition including providers, corporate members, clearing houses and payor communities

HIMSS volunteers can leverage their intellectual capital across represented stakeholder groups to gain insight and share experiences

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