



MANAGEMENT ENGINEERING
PROCESS IMPROVEMENT COMMUNITY
Networking. Process. Tools. Collaboration.



Management Engineering & Process Improvement Community

October 7, 2011

Chair, Eric Johannesson, PMP, CPHIMS

ejohannes@elliot-hs.org



HIMSS Announcements

- Introductions of staff liaison, Rod Piechowski
- HIMSS12 Attendee Registration is now open for the 2012 Annual HIMSS Conference & Exhibition, February 20-24 in Las Vegas <http://www.himssconference.org/>
- 2011 HIMSS Awards Call for Nominations closes October 14, 2011...honor the Leaders in Healthcare IT & Management Systems
<http://www.himss.org/asp/ContentRedirector.asp?ContentId=77707&cetID=0>
- HIMSS Virtual Conference Expo; November 2-3, 2011 <http://www.himssvirtual.org/>



MEPI Community

Support and promote the profession of management engineering and process improvement among the members of HIMSS by providing opportunities for networking, collaboration, publication, promotion and professional development of Management Engineers and Process Improvement professionals in healthcare organizations.



Management Engineering & Process Improvement Committee Members

1. Dean Athanassiades
2. Cecilia Backman
3. Rick Biehl
4. Christine Cooper
5. Jay Ford
6. Trish Gallagher
7. Pauline Hogan
8. Rob Jablonski
9. Eric Johannesson
10. Laura Kneale
11. Cindy McKinney
12. Bradley Shook

Board Liaison: Scott MacLean

Management Engineering & Process Improvement Workgroups

1. Business Intelligence & Meaningful Use
2. Communication & Membership
3. Education
4. Tools, Topics & Toolkit
5. Workflow & Redesign
6. Hospital Readmissions

Business Intelligence & Meaningful Use Workgroup



Chair, Christine Cooper
ccooper1@reshealthcare.org

Business Intelligence & Meaningful Use Workgroup 2011-2012 Deliverable

- Produce a BI toolkit including a complete checklist of KPIs to include items necessary to trace MU & ACO requirements

Communication & Membership Workgroup



Chair, TBD

Communication & Membership Workgroup 2011-2012 Deliverables

- Enhance networking and collaboration online &/or through social media technologies / blogs & HIMSS publications
- Raise awareness of the ME-PI's professional role, value and unique skills to other healthcare leadership positions by presenting to at least one organizations such as members of CHIME and the American College of Healthcare Executives, by Speaking the language of the CEO/CNO/CIO/CMIO focusing on how MEPI's solve issues they care about such as quality, safety, satisfaction,, etc.
- Share ME-PI tools and expertise with HIMSS Chapters and present to at least one chapter meetings.
- Share ME-PI tools and expertise with HIMSS Nursing Community & HIMSS Organizational Affiliates by presenting once on toolkit / educational session



Tools, Topics and Toolkit Workgroup



Chair, Trish Gallagher

gallaghertrish@hotmail.com

Tools, Topics and Toolkit Workgroup 2011-2012 Deliverables

-To support the ME-PI Community,
collect, organize and distribute resources





Topics & Tools

Management Engineering & Process Improvement

Value of Management Engineering and Process Improvement

What is a Management Engineer or Process Improvement Professional?

ME-PI Committee

ME-PI Community

Success Stories

Testimonials

Resources from our Corporate Members

ME-PI Toolkit

ME-PI Toolkit: Benchmarking

ME-PI Toolkit: Change

ME-PI Toolkit: Dashboards & Scorecards

ME-PI Toolkit: Innovation & Creativity

ME-PI Toolkit: Lean Six Sigma

ME-PI Toolkit:



The MEPI toolkit is an evolving dynamic body of knowledge provided by HIMSS members. We invite the use of these tools and topics within your organization to educate your staff, improve your processes and promote effective, efficient use of Health Information Technology that improves patient care.

ME-PI Toolkit

- [Benchmarking](#)
- [Change](#)
- [Dashboards and Scorecards](#)
- [Innovation and Creativity](#)
- [Lean Six Sigma](#)
- [Organizational Improvement](#)
- [PDCA, TQM](#)
- [Process Management and Mapping](#)
- [Project Management](#)
- [Service](#)
- [Simulation and Queueing](#)
- [Statistical Analysis](#)
- [Team Dynamics, Meetings Facilitation](#)
- [Charting Tools](#)
- [Miscellaneous](#)

Help Us Grow the ME-PI Toolkit

Members are encouraged to add to the toolkit by sharing tools they have found valuable. All submissions will be reviewed by the MEPI Tools and Topics Workgroup.

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ME-PI Toolkit



Tool of the Month

Trish Gallagher

gallaghertrish@hotmail.com



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Workflow & Redesign Workgroup



Chair, Rob Jablonski

rjablonski@beaconpartners.com



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Workflow & Redesign Workgroup 2011-2012 Deliverable

- Develop and publish new impactful tools within the MEPI toolkit to address workflow redesign, change management and implementation needs for Meaningful Use, HC operations and reform including a guidance paper

Hospital Readmissions Workgroup



Chair, Cecilia Backman

Cecilia.backman@phhs.org



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Hospital Readmissions Workgroup 2011-2012 Deliverable

- Deliver the top 10 uses of HIT to reduce Hospital Readmissions

Education Workgroup



Chair, Pauline Hogan

Hogan.Pauline@mayo.edu

Education Workgroup 2011-2012

Deliverable

- Provide 9 topics and speakers for educational sessions via WebEx to MEPI Community

Education Presentation

2010-2011 ME-PI Survey Results

presented by Eric Johannesson





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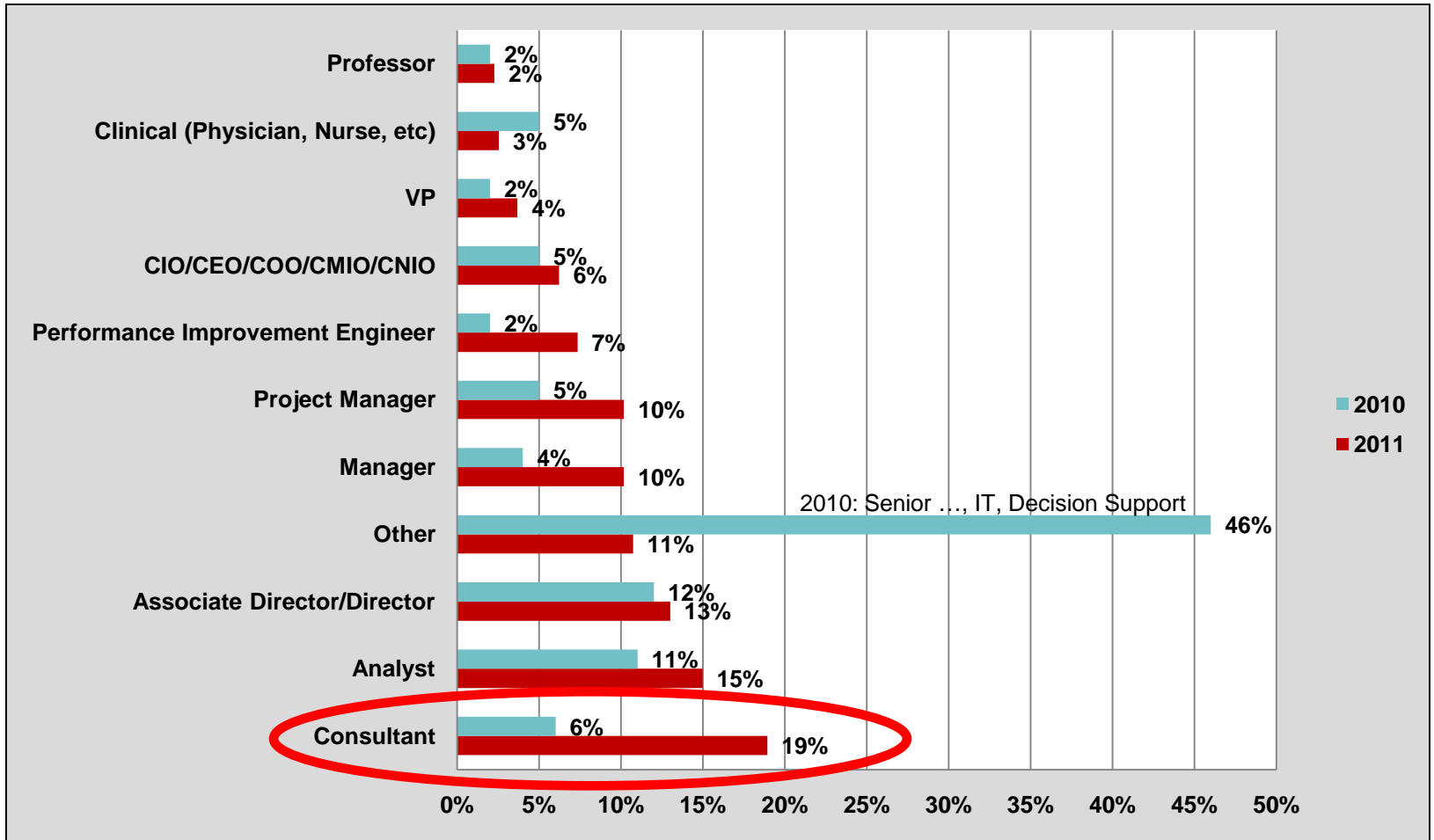
2011-2012 ME-PI Survey Results

2011 Survey Posted:
June 2nd – August 12th

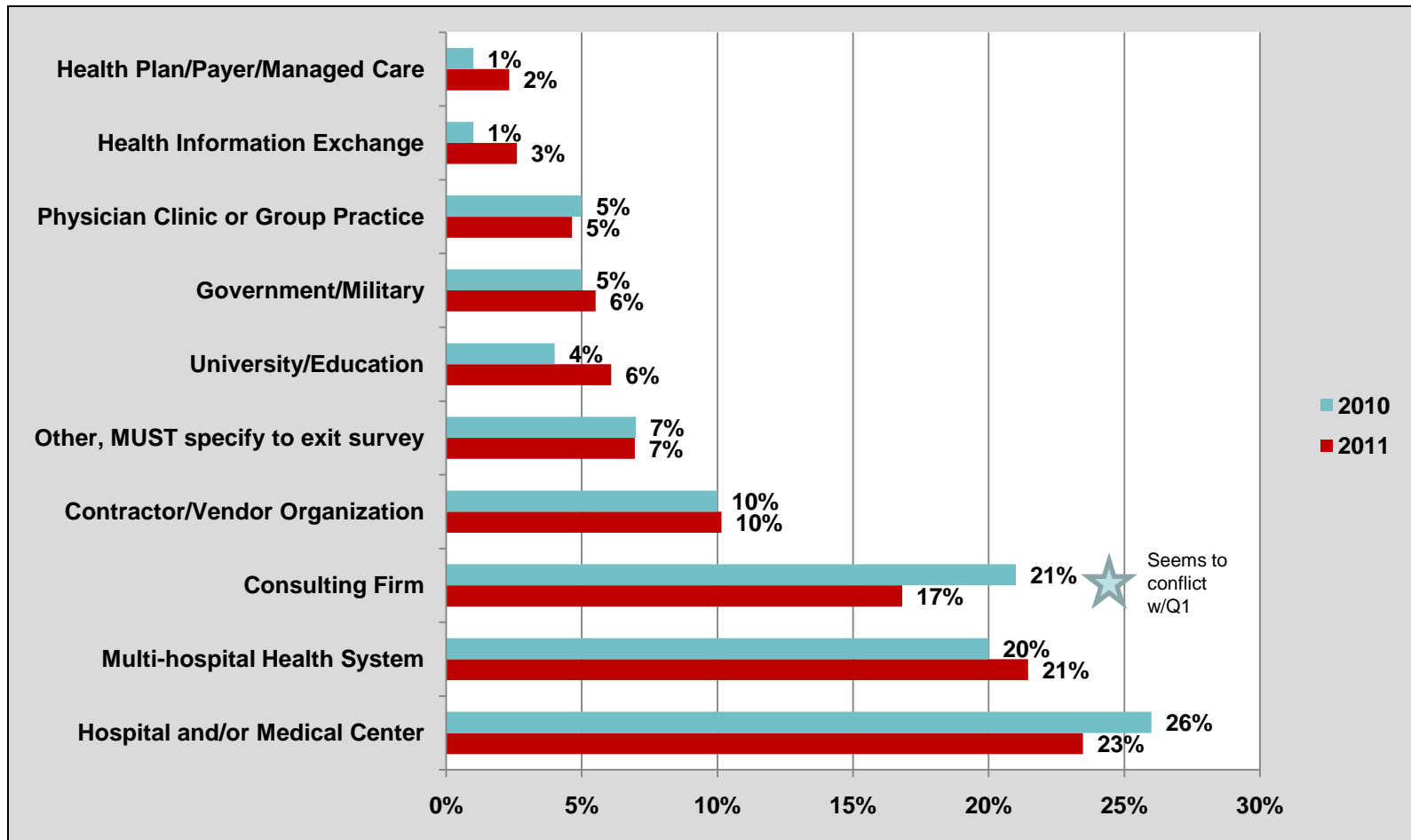
354 Responses

Question #1: Tell us a little about yourself

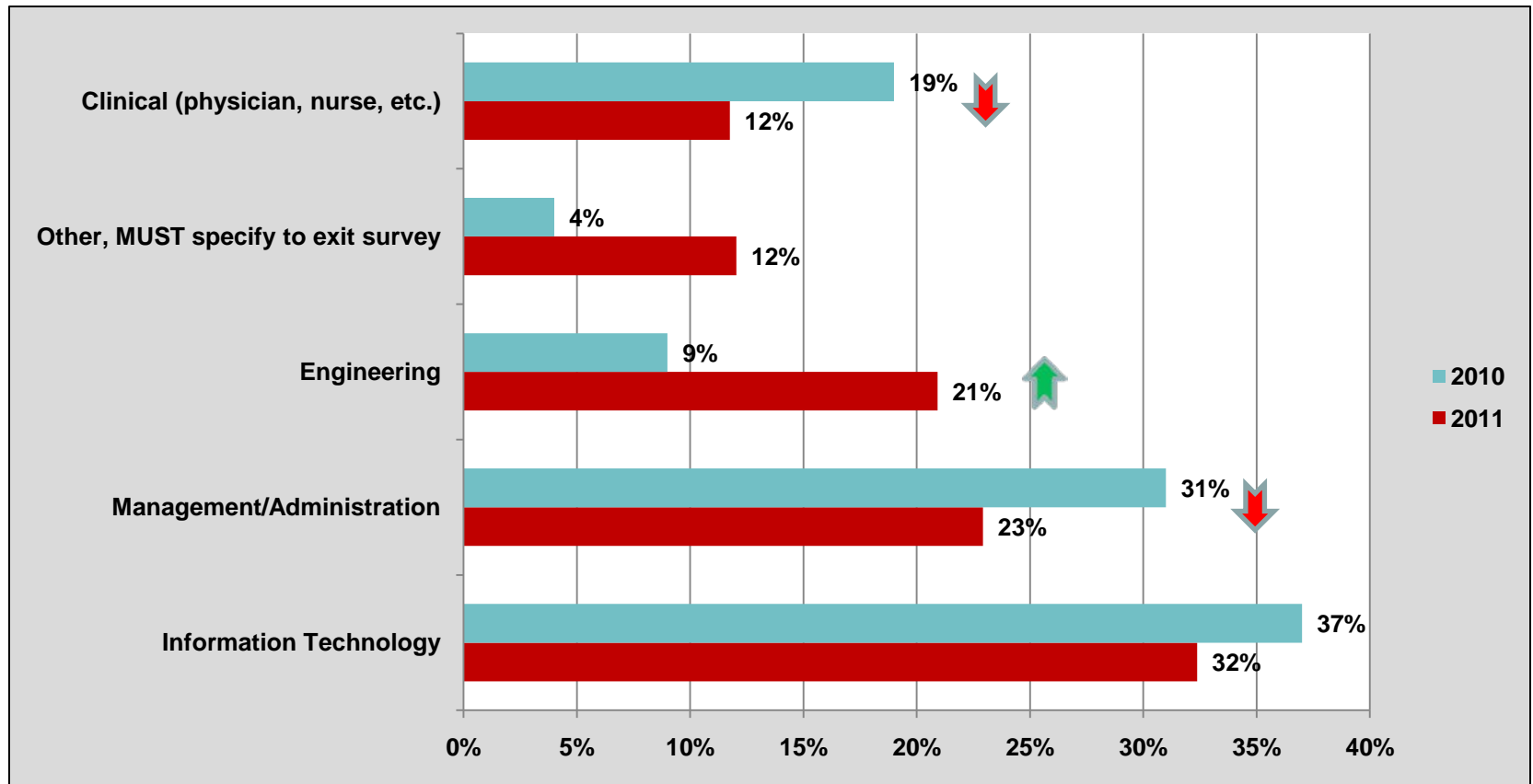
- What position do you hold?



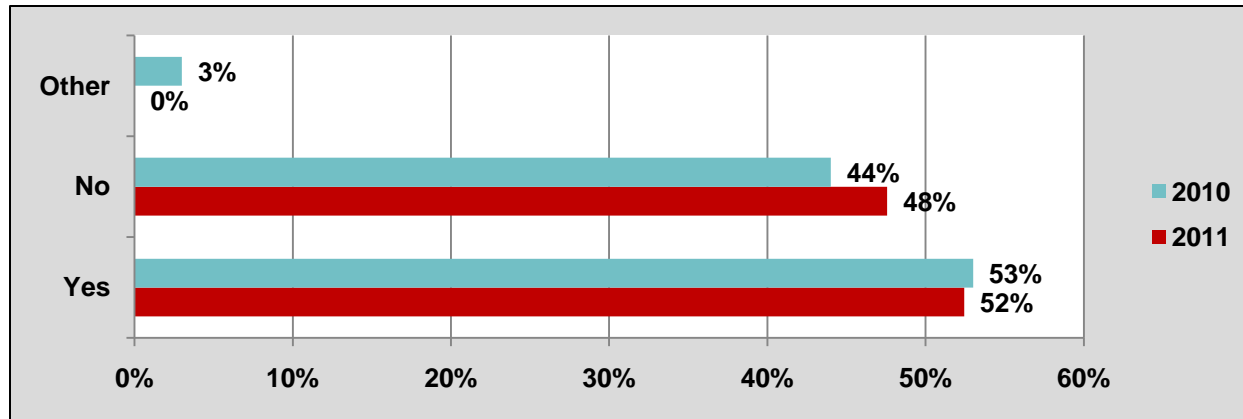
Question #2: Type of organization



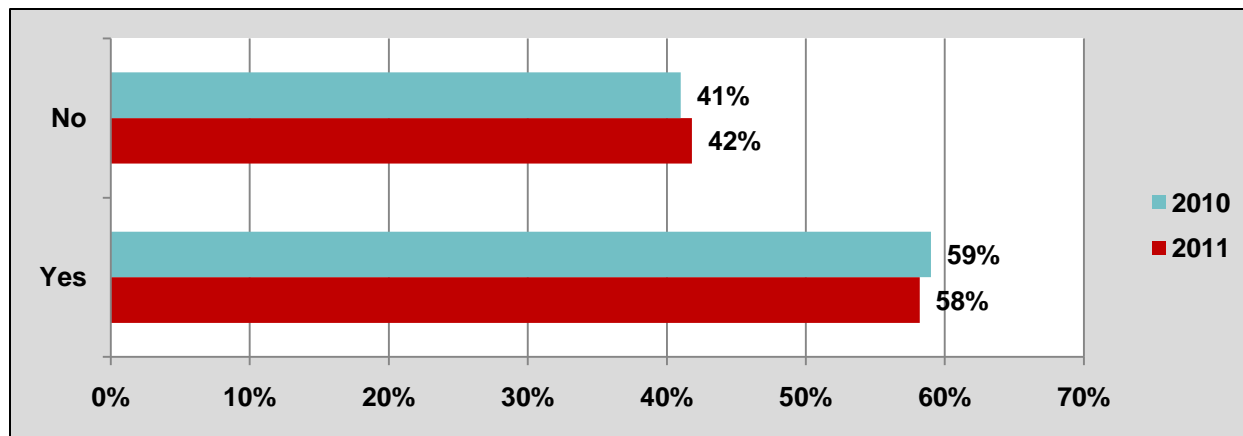
Question #3: What is your principal education/training background?



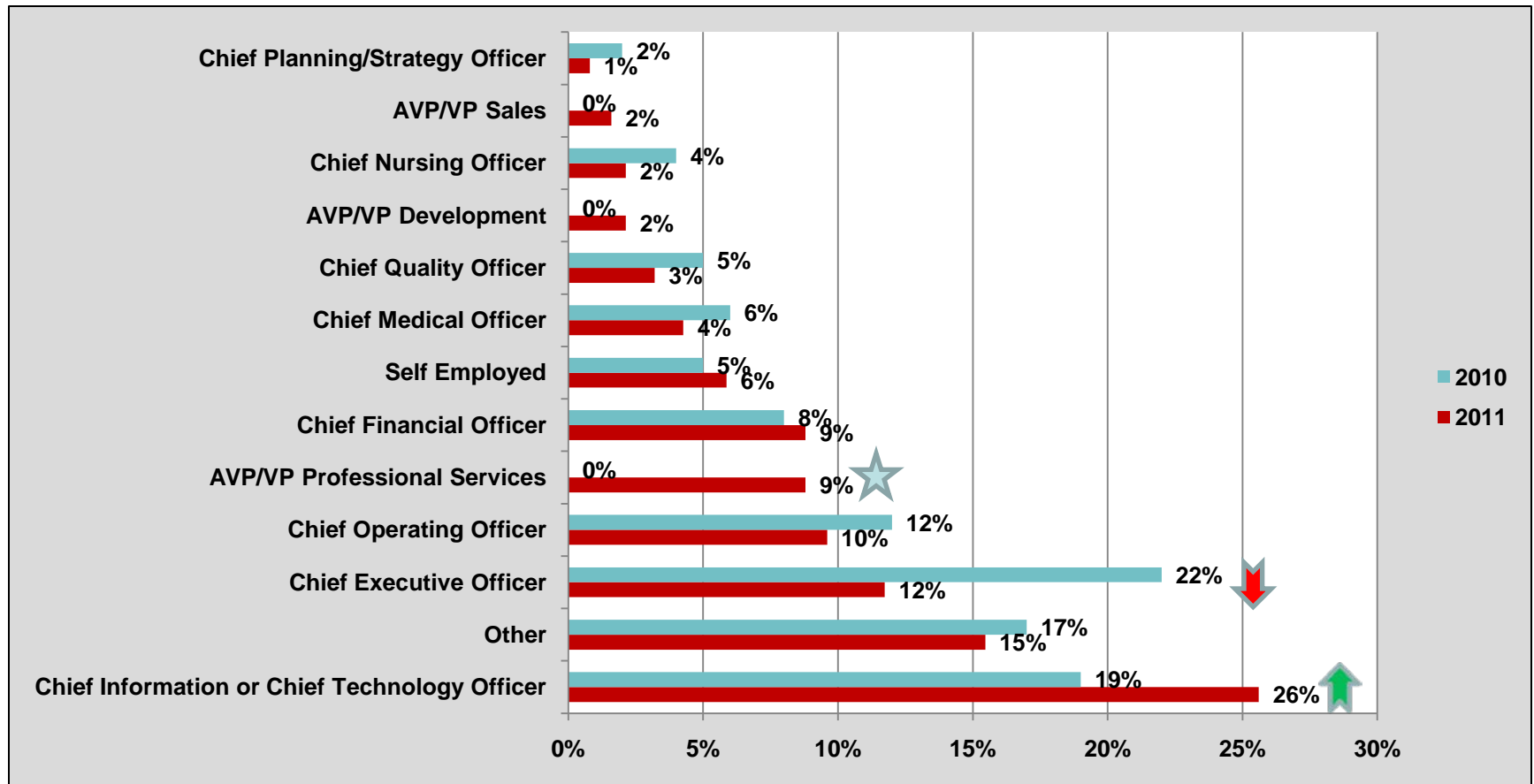
Question #4: Do you have a formal ME or PI Department?



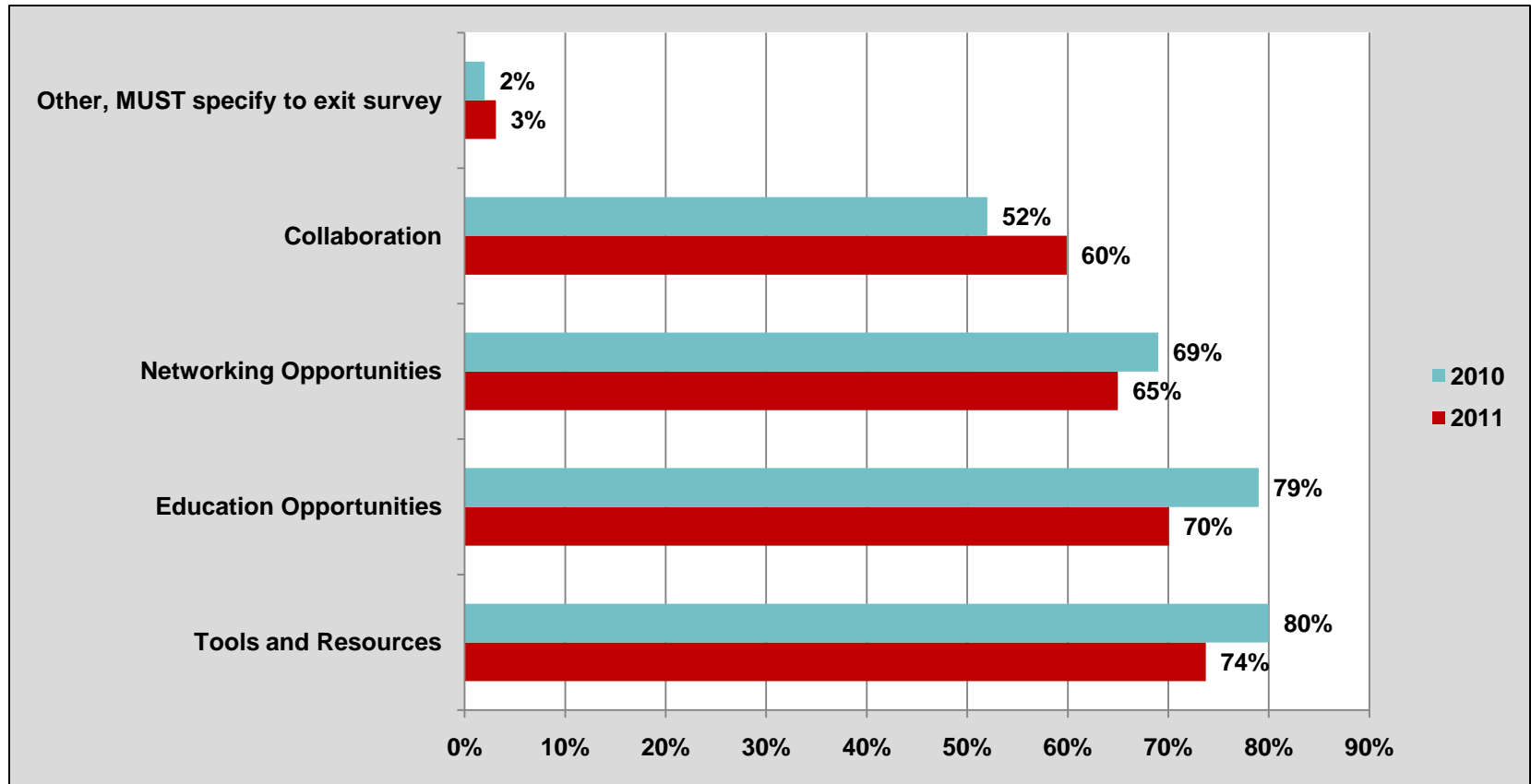
Question #5: Do you have a separate Quality Dept from ME or PI Dept?



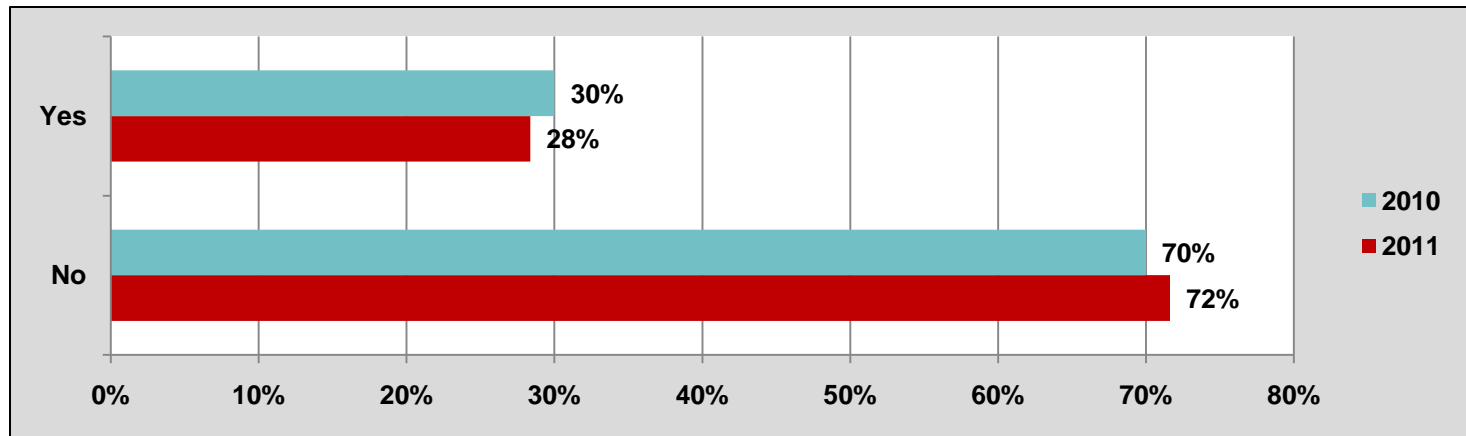
Question #6: Where does your organization report to?



Question #7: Why did you join ME-PI Community?

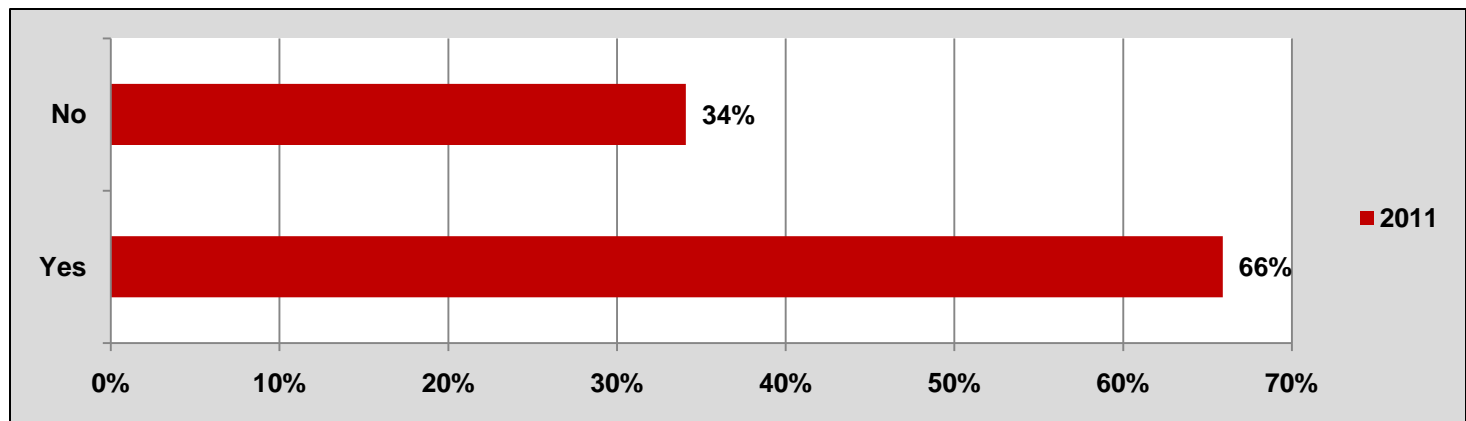


Question #8: Did you attend HIMSS 2010?

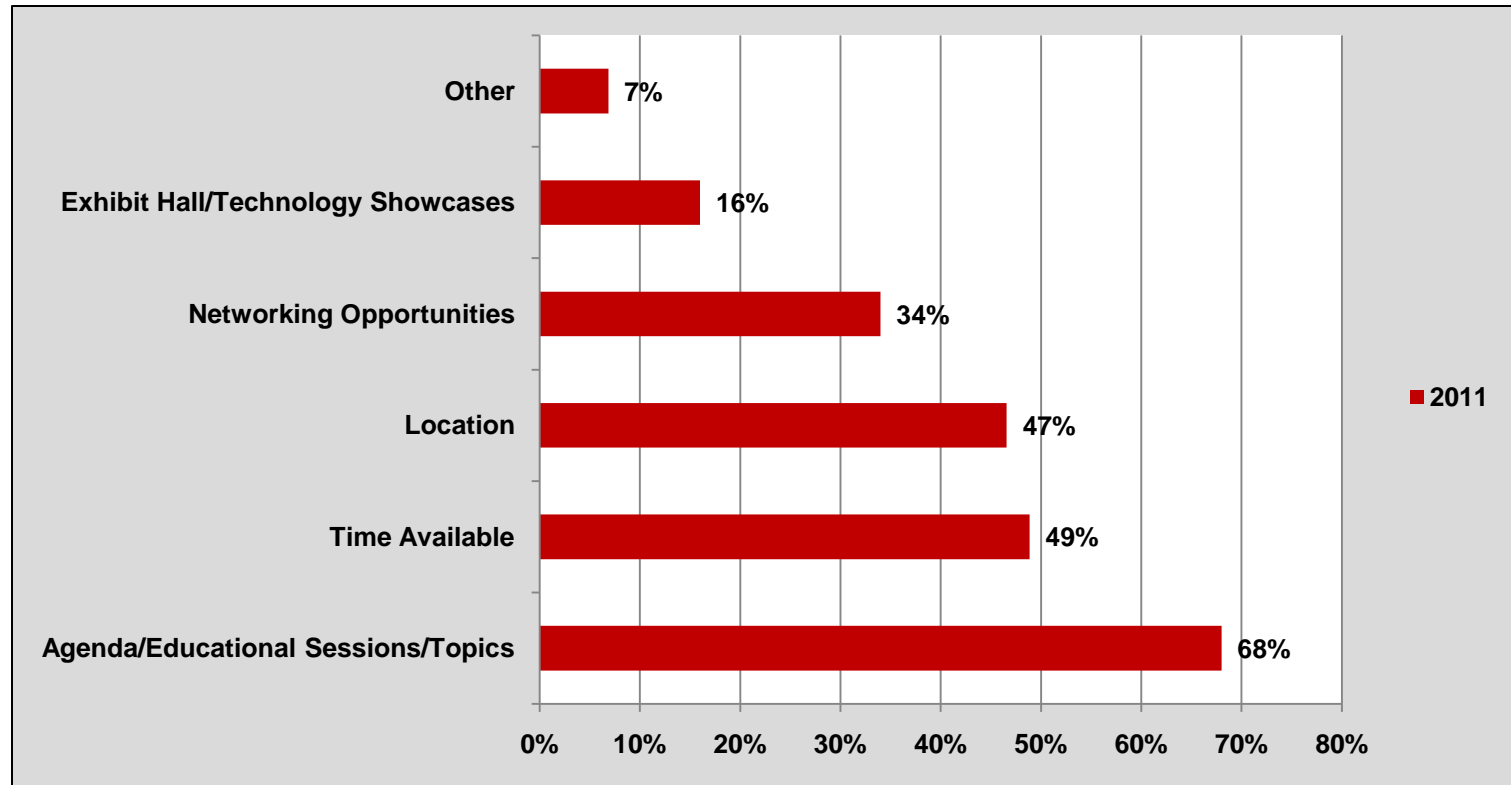


Question #9: Do you plan to attend HIMSS 2012?

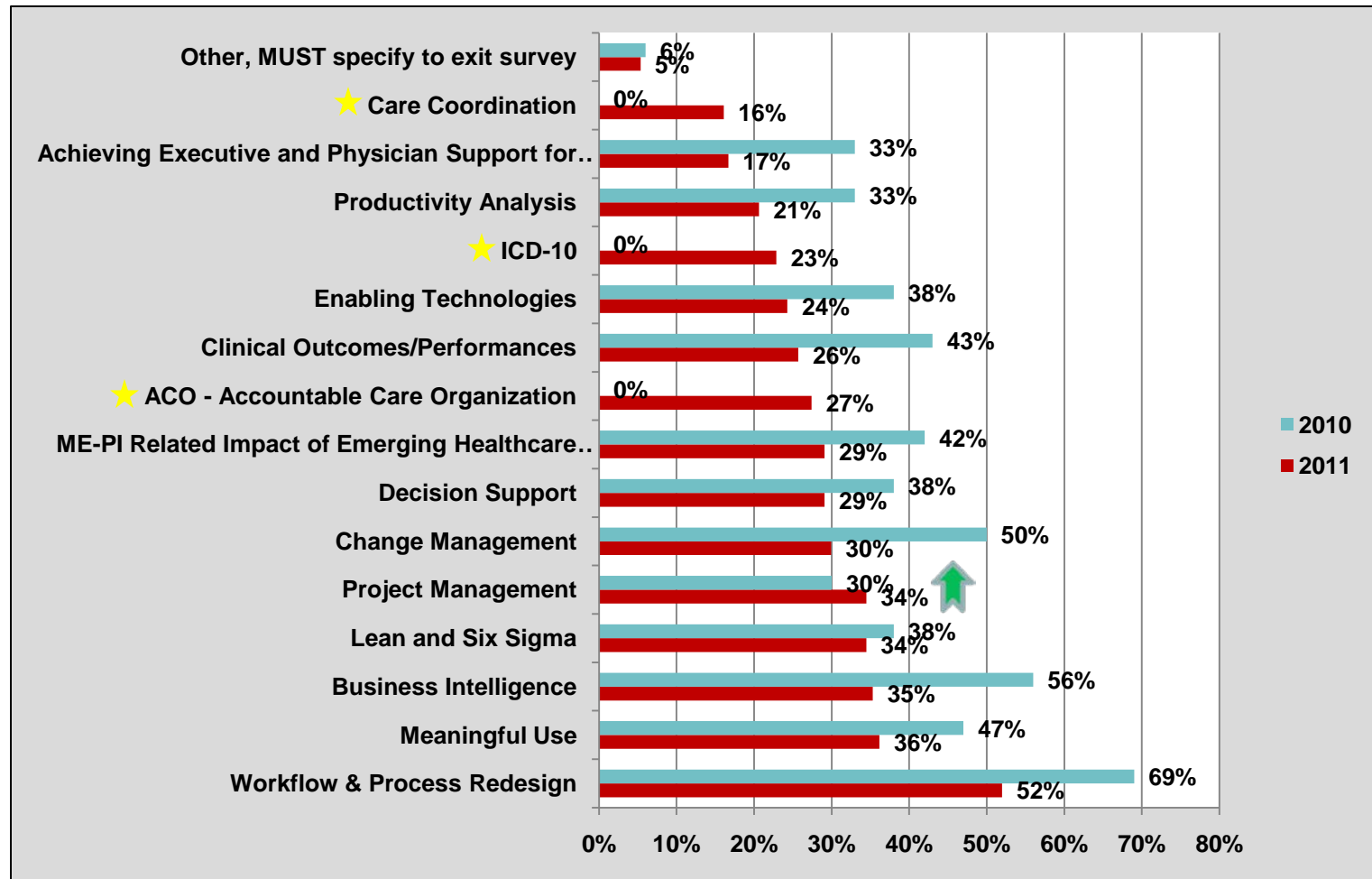
*New in 2011



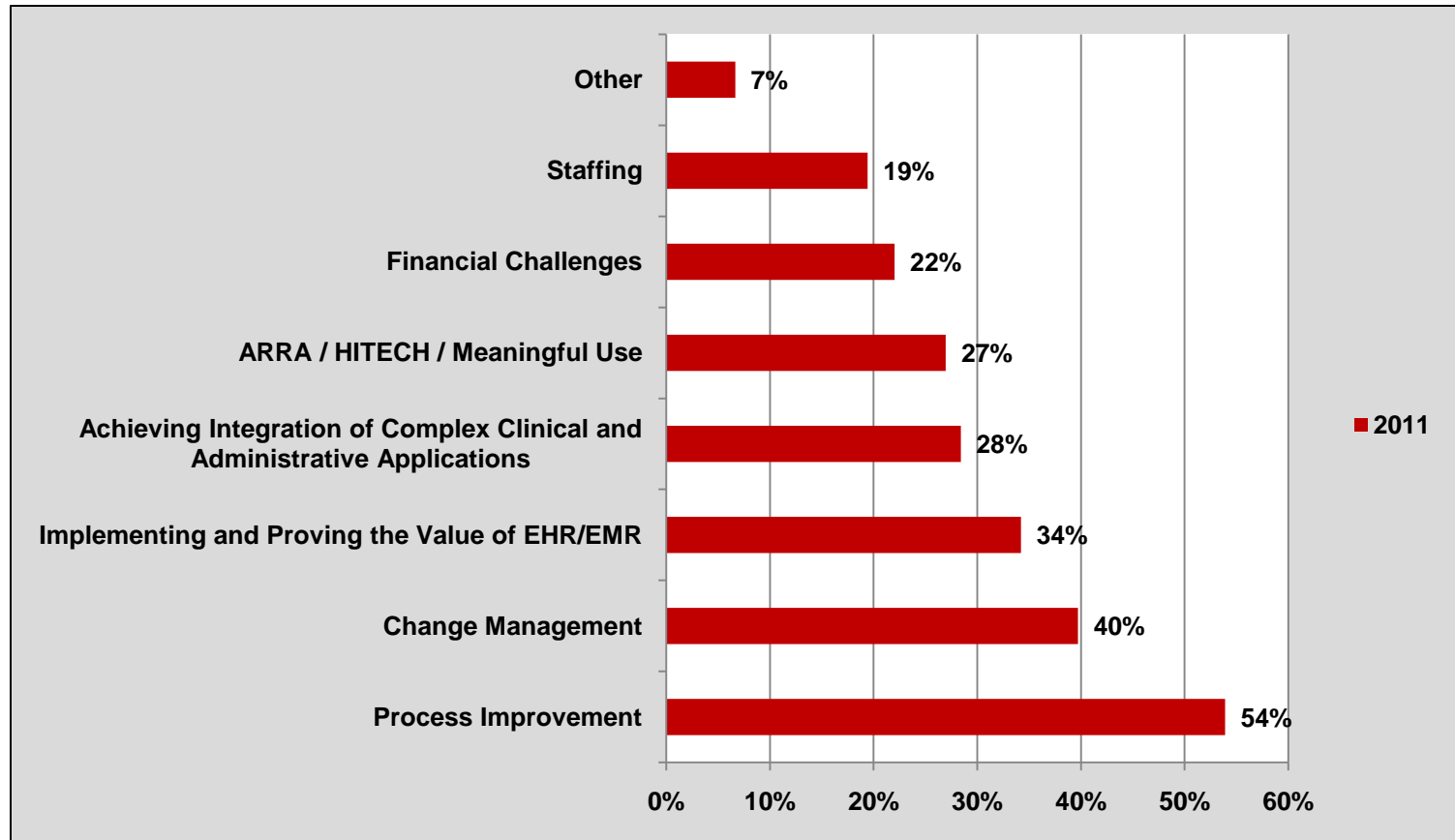
Question #10: Assuming your organization has the budget, what would ensure you attend HIMSS 2012?



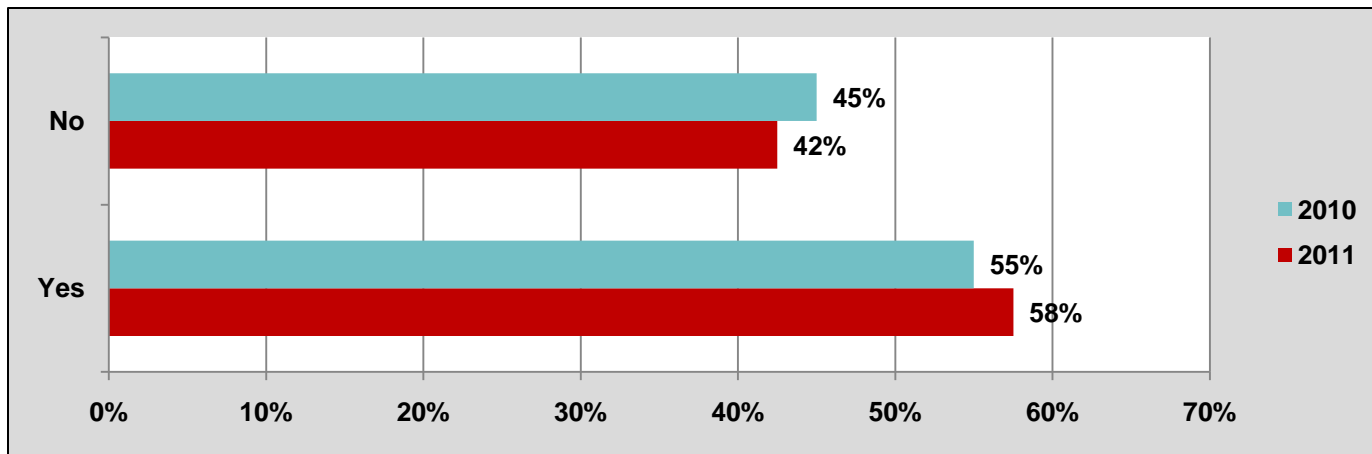
Question #11: Which “Hot Topics are of most interest to you?”



Question #12: What are your most important challenges?

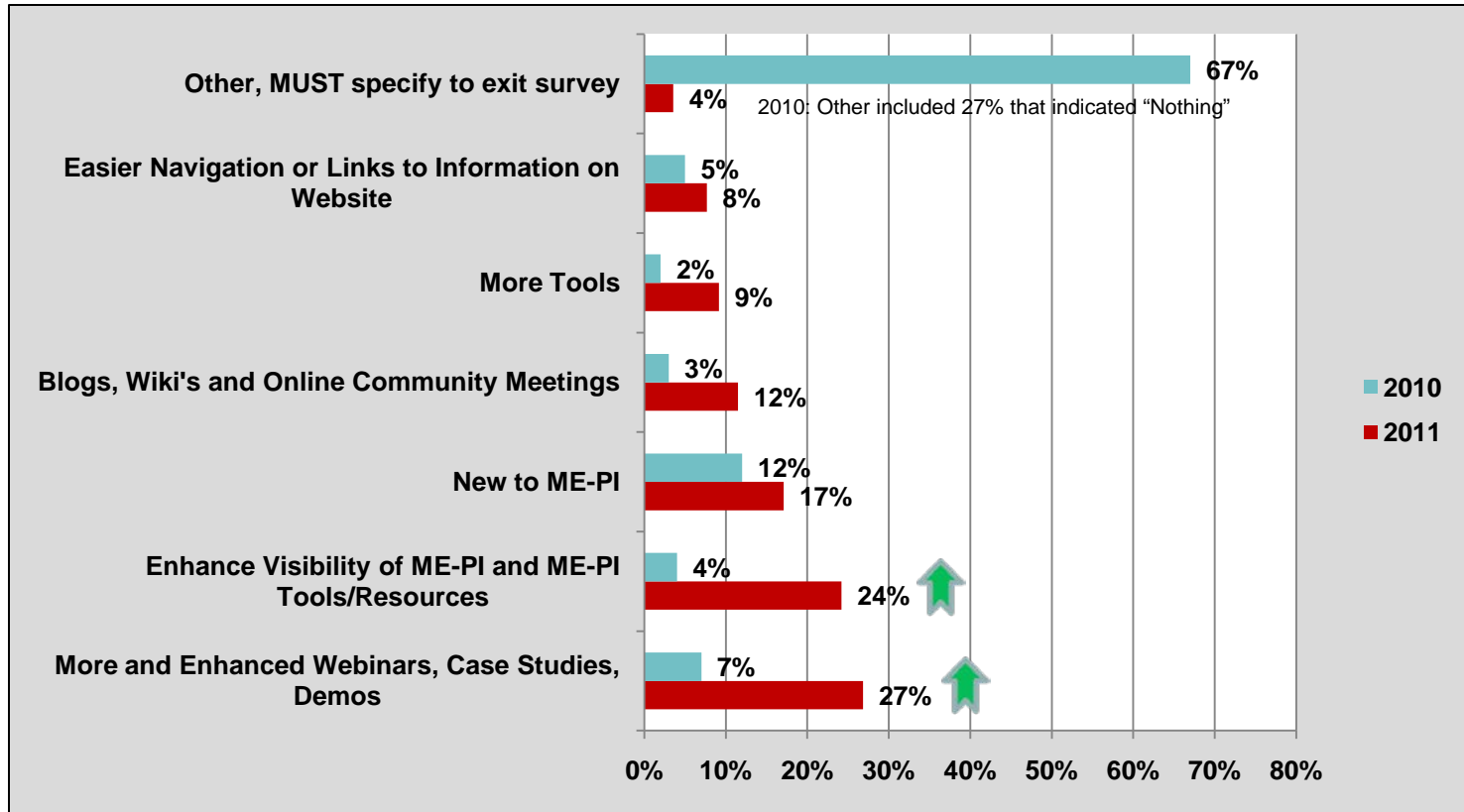


Question #13: Are you familiar with the ME-PI toolkit?



http://www.himss.org/ASP/topics_mepi_toolkit.asp?faid=309&tid=27

Question #14: I would like to suggest the following to make the ME-PI Community even more helpful;



Discussion



- Questions?
- Comments
- Thank you

Next Meeting: November 4, 2011

Education Session:

Workflow Assessment for Health IT in Ambulatory Care *presented Pascale Carayon*

Meetings are scheduled the 1st Friday Monthly at 12:00 PM ET

- | | | |
|--------------------|------------------|---------------|
| • October 7, 2011 | January 6, 2011 | April 6, 2011 |
| • November 4, 2011 | February 3, 2011 | May 4, 2011 |
| • December 2, 2011 | March 2, 2011 | June 1, 2011 |



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