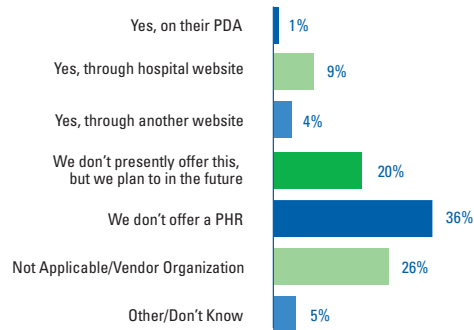


**Summary**

The majority of healthcare organizations do not currently offer a PHR. While only 15 percent of respondents indicate that their organization offers patients the ability to access a Personal Health Record (PHR), 20 percent of respondents indicate their organization plans to offer access to a PHR in the future. And, despite widespread perceived value of PHRs among survey respondents, lack of consumer awareness is identified as the top obstacle to PHR adoption.

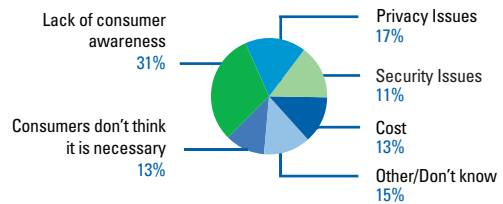
**Access to a Personal Health Record**

Approximately 15 percent of respondents indicate that their organization offers patients the ability to access a Personal Health Record (PHR); the majority of these individuals offer this through their hospital's web site. Another 20 percent of respondents indicate that their organization plans to offer a PHR in the future.



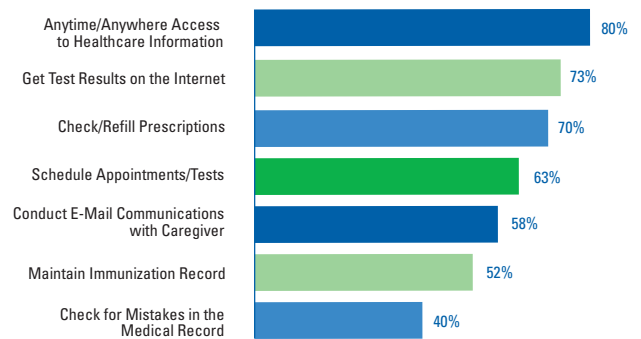
**Biggest Obstacle to PHR Adoption**

Respondents are most likely to report that consumer beliefs are the primary obstacle to PHR adoption. One-third of respondents note that there is a lack of awareness by consumers and 13 percent note that consumers don't think PHRs are necessary. Additionally, nearly half of respondents indicate that consumers aren't asking if their healthcare organization offers a PHR. (See [www.himss.org](http://www.himss.org) for more details)



**Most Valuable Components of a PHR**

Survey respondents note that there is value in multiple facets of the PHR. Eighty percent note that they would like to be able to have anytime/anywhere access to healthcare information. Other areas that are frequently noted as being of value are getting test results on the Internet, checking/refilling prescriptions and scheduling appointments.



**Corporations and PHRs: Does Your Company Offer a PHR?**

Two-thirds of respondents indicate that the company that they work for does not offer a PHR and they have no plans to offer one in the future. Fewer than ten percent of the respondents work for an organization that offers a PHR.

