

INSITES FOR CLINICS

Patient Flow Solution

Delivery of timely, efficient and quality care is essential for patients and providers alike. Yet it's difficult to understand the entire picture of the patient journey. Using automatically collected, real-time location data, InSites for Clinics provides visibility into the flow of patients and staff, and insight into bottlenecks causing delays in care.

The results? With visibility across view boards and mobile apps, communication across the care team happens automatically and providers and nurses always know what's next. Patients spend less time waiting, yet more time with their provider, creating positive patient experiences.



**REDUCE PATIENT
CYCLE TIME**



**REDUCE PATIENT
WAIT TIME**



**ENHANCE THE
PATIENT EXPERIENCE**



**IMPROVE
PATIENT ACCESS**



**IMPROVE UTILIZATION
AND EFFICIENCY**

A VISUAL WORKPLACE

Create a visual workplace for caregivers and staff with live views of the flow of patients throughout your facility.

Which rooms are occupied by patients and staff

How providers are doing against scheduled appointment start times

Status Summary									
Room	Room Status	Provider Name	Appointment Details	Milestone(s)	Patient Name	Age/Gender	Total Time	Current Location	
(A) Exam 115	Ready for Provider	Amy Boyer	8:10 AM - Doctor Visit	Post Nurse 4m	1 Greg Johnson	44yr M	0h 20m	Exam 115	
(A) Exam 116	In Use	Amy Boyer	8:20 AM - Doctor Visit	3m 3m	2 Lewis Nance	35yr M	0h 10m	Exam 116	
(A) Exam 117	Physician in Room with Patient	Amy Boyer	8:00 AM - Doctor Visit	Physician Exam 2m	1 Abe Carver	41yr M	0h 30m	Exam 117	
(B) Exam 118	Physician in Room with Patient	Jayne Sims	8:00 AM - Doctor Visit	Physician Exam 5m	1 Henerly Wilson	16yr M	0h 30m	Exam 118	
(B) Exam 119	In Use	Jayne Sims	8:15 AM - Doctor Visit	5m 5m	2 Kari Phillips	31yr F	0h 15m	Exam 119	
(B) Exam 120	Needs Cleaning								
(C) Exam 121	To Be Seen	Robbie Snyder	8:20 AM - Doctor Visit	Waiting for MA 5m	1 John Massey	62yr M	0h 10m	Exam 121	
(C) Exam 122	In Use	Robbie Snyder	8:00 AM - Lab Visit	Lab in Progress 8m	1 Jenny Fritz	19yr F	0h 30m	Lab 2	
(C) Exam 123	To Be Seen	Robbie Snyder	8:30 AM - Doctor Visit	Waiting for MA 1m	1 Jackie Davis	29yr F	0h 1m	Exam 123	
(C) Ortho - Procedure 116	Available								
(D) Casting Bay 1	To Be Seen	Steven Miller	8:15 AM - Doctor Visit	Waiting for MA 5m	1 Lewis Parker	57yr M	0h 15m	Casting Bay 1	
(D) Casting Bay 2	Available								

Waiting Patients Summary							
Patient Name	Age/Gender	Appointment Details	Provider Name	Milestone(s)	Total Time	Current Location	
Joshua Poole	10yr M	8:00 AM - Patient	Jayne Sims	Check In	0h 14m	Lobby 1	
Debra Frank	27yr F	8:40 AM - Lab Visit	Jayne Sims	Check In	0h 18m	Lobby 1	
Kay Weber	29yr F	8:30 AM - Doctor Visit	Steven Miller	Check In	0h 10m	Casting Lobby	

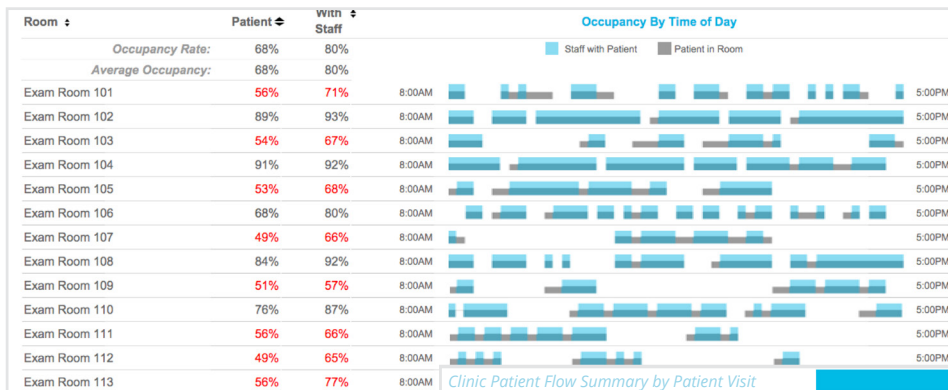
Which rooms are ready for patients

Which patients are waiting and for how long - and which patient needs to be seen next

InSites for Clinics has built-in security, can be configured to best enhance your workflows, and scales from a single clinic to an entire healthcare enterprise. Our open technology integrates with EHRs and other healthcare IT systems.

SEE THE BIGGER PICTURE

InSites for Clinics' business intelligence solution includes accessibility to operational data, historical trends and advanced reporting to measure key performance indicators and drive continuous process improvements.



ROOM OCCUPANCY REPORT

Understand trends in exam room occupancy to maximize room utilization and support space planning decisions.

PATIENT FLOW REPORT

Uncover trends and patterns in patient cycle time to find and fix root causes of delays.

Clinic Patient Flow Summary by Patient Visit				Milestone						
Appointment Time	Check In Time	MRN	Workflow Type Goal	Registration	Waiting Area	Nurse Wait	Nurse Assessment	Provider Wait	With Provider	Total Time
2/1/2017 2:00pm	2/1/2017 2:12pm	322	Long	7m	14m	5m	8m	5m	15m	54m
2/1/2017 2:15pm	2/1/2017 2:16pm	727	Short	3m	16m	1m	4m	1m	9m	34m
2/1/2017 3:00pm	2/1/2017 2:54pm	624	Short	4m	8m	11m	4m	7m	8m	42m
2/1/2017 3:30pm	2/1/2017 3:23pm	421	Long	7m	11m	4m	7m	5m	14m	48m
2/1/2017 4:00pm	2/1/2017 3:58pm	345	Long	7m	9m	5m	10m	2m	18m	51m
2/1/2017 4:15pm	2/1/2017 4:13pm	624	Check up	3m	6m	2m	8m	3m	10m	32m
	2/1/2017 4:14pm	457	Short	4m	11m	5m	4m	4m	8m	36m
	2/1/2017 4:15pm	743	Long	6m	15m	8m	7m	5m	20m	61m
2/1/2017 4:30pm	2/1/2017 4:15pm	242	Check up	4m	10m	6m	5m	4m	10m	39m
	2/1/2017 4:23pm	709	Check up	2m	14m	7m	4m	6m	10m	43m
	2/1/2017 4:23pm	567	Long	7m	7m	3m	9m	5m	11m	42m
2/1/2017 4:45pm	2/1/2017 4:23pm	878	New patient	8m	12m	2m	12m	1m	18m	53m
	2/1/2017 4:37pm	457	Short	5m	6m	8m	5m	9m	6m	39m
2/1/2017 4:45pm	2/1/2017 4:40pm	463	Short	4m	5m	6m	7m	4m	8m	34m
2/1/2017 5:10pm	2/1/2017 5:03pm	454	New patient	9m	21m	1m	10m	2m	16m	59m

CUSTOMER RESULTS



"We migrated from a place where our teams were overwhelmed, wondering how they were going to meet patient demand; and where physicians were always running behind. We are now to a place where our doctors and their teams are holding one another accountable to stay on schedule and to finish today's work today."

**ADMINISTRATIVE DIRECTOR,
ORTHOPEDICS CLINIC**



Patient's first contact with a nurse reduced from **5 minutes to 2 minutes**



Reduced patient cycle time by **25%**



Added **1,700** more patient visits, improving access



Converted **4,500+ minutes** each week of non-value-added time to value-added time