



eQCare[®] Population Health/Care Coordination Services



The **eQCare[®] Care Coordination Services** offering is our “high-touch” care management model. With **hands-on, face-to-face care coordinators**, the quality of care is improved, unnecessary spending is reduced, including reduced readmissions for the demographic group responsible for the highest resource utilization rates. **Specific highlights of our comprehensive care coordination and technology system include the following:**



Make an impact with
our renowned
face-to-face,
community-based care
coordination model.

- **High-touch, face-to-face care coordination staff** – Hired from the local community they serve, eQCare care coordinators work with your providers to support your patients with disease and psychosocial behavior management.
- **URAC Accreditation for Disease Management** – As an accredited disease management organization, eQHealth is equipped with the tools needed to promote quality care and health by accurately assessing and responding to the needs of your patients or health plan members. URAC standards promote evidenced-based practice, collaborative relationships with providers and consumer education and resources.
- **EMR Integration** – Unify disparate systems; fully integrates with 85% of current EMR market vendors.
- **Business Intelligence** – eQHealth's analytics engine allows for a detailed view of patient data and ad-hoc analysis of data on multiple dimensions.
- **Evidence-based Care Guidelines Integration** – Provides quick and efficient access to Healthwise Care Guidelines providing clinical decision support and educational resources at the point-of-care.
- **Care Team Communication** - Facilitates communication and work assignments across a multiperson, interdisciplinary care coordination team.
- **Individualized Plan of Care** – Allows the care coordinator to quickly and accurately create an evidenced-based plan of care developed directly from the physician's treatment plan and the patient's health risk assessments.
- **Physician Profile** – The system provides a physician profile that tracks and measures quality, utilization, financial indicators including pharmacy, inpatient and emergency department costs.
- **Provider Channeling** – With a simple mouse click, the attending physician or care coordinator can locate and direct a patient to the nearest local network specialist, facility, community service provider and supply contact telephone numbers, an address and turn-by-turn directions.