Artificial Intelligence and Machine Learning

- Clinicians largely agree that digital health tools are here to stay.
- At a high level, AI/ML is seen as beneficial by most health systems.
- Cost efficiencies and partnerships are expected.
- Fewer insights with artificial intelligence are here to stay.
- Payers continue to see returns on investment.

Financial Health

- Cost efficiencies and partnerships are expected to help improve health systems’ financial health.
- Some patient demographic groups appear more sensitive to healthcare costs.
- Payers continue to see healthcare costs rise.

Digital Health

- Digital health technologies have been experiencing rapid improvement and adoption.
- More health systems are using digital programs to improve health outcomes.
- The use of AI/ML applications from health initiatives is still relatively nascent.