**The 2022 Future of Healthcare Report** illustrates an industry with rising digital innovation expectations, as both payers and health system leaders anticipate the widespread adoption of digital health tools to address complex health issues.

- **Payer Organization Insights**
  - US payers plan to offer increased member incentives in the next 5 years.
  - They predict the growth of digital apps that help manage specific conditions or medications.

- **Clinician Insights**
  - Clinicians report digital health tool use will grow.
  - They agree on the future of technology in driving personalized care models.

- **Health System Leader Insights**
  - We surveyed 273 health system leaders across 4 global regions:
    - 145 payer organization respondents from the United States, United Kingdom, Germany, Australia and New Zealand.
  - Patients not using apps and healthcare tools today are much less likely to adopt.
  - They say it's crucial for providers to partner with them to drive personalized care.
  - Patients say it's important for providers to deliver personalized care.

- **What the research reveals**
  - There is widespread consensus that digital health tools will be a critical component of future care delivery.
  - Large health plans, such as Blue Cross Blue Shield’s affiliates, are already implementing programs to deliver personalized care.
  - Digital transformation will continue to be a key focus for healthcare organizations.

- **Future of Transformation**
  - The industry landscape and payer organizations looking to advance digital transformation, drive healthcare affordability.

- **How healthcare may transform in the next five years**
  - Large health plans are already expanding their digital health tool offerings.
  - They are exploring the data now to understand how to compete when it comes to how healthcare may transform in the next five years.

- **Partners**
  - HIMSS and its Trust Partners — Accenture, The Chartis Group and ZS — uncover insights from patients, clinicians, health system and payer organization leaders from the United States, United Kingdom, Germany, Australia and New Zealand for their thoughts on their healthcare journeys moving forward.
  - To capture the insights, they conducted surveys with 273 health system leaders and 145 payer organization respondents from the United States, United Kingdom, Germany, Australia and New Zealand.

- **What the report contains**
  - The report includes insights from patients, clinicians, health system and payer organization leaders from the United States, United Kingdom, Germany, Australia and New Zealand for their thoughts on their healthcare journeys moving forward.
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