National Quality Strategy: Improving Care and Lowering Costs at Your Organization

Karen Adams, PhD, Vice President, National Priorities, National Quality Forum

Louis H. Diamond, MBChB, FACP, FCP(SA),FHIMSS, President, Quality Healthcare Consultants
Objectives

• Explore the key dimensions of the HHS National Quality Strategy & Partnership for Patients
• Learn about the work of the National Priorities Partnership and its role in providing input to HHS on the NQS & as an implementation catalyst
• Discuss how to best implement the provisions of the Strategy within your organization
Functions of the Quality Enterprise

Establish National Priorities to Achieve:
- Better Care
- Affordable Care
- Healthy People / Healthy Communities

Identify Measure Gaps

Measure Development

Endorse Measures, Practices, and Serious Reportable Events

Build Data Platforms

Publicly Report Results

Align Payment and Other Incentives

Improve Performance

Evaluate
Convening the Partnership

The National Priorities Partnership (NPP) was convened by the National Quality Forum. NQF’s mission is to improve the quality of American healthcare by:

• building consensus on national priorities and goals for performance improvement and working in partnership to achieve them;
• endorsing national consensus standards for measuring and publicly reporting on performance; and
• promoting the attainment of national goals through education and outreach programs.
National Priorities Partnership

A 48-Partner multistakeholder effort, including:

42 Voting Partners

- Consumers
- Purchasers
- Quality alliances
- Health professionals/providers
- State-based associations
- Community collaboratives & regional alliances
- Accreditation/certification groups
- Health plans
- Supplier & industry groups

Six Ex-Officio, Non-Voting Partners

AHRQ, CDC, CMS, HRSA, NIH, VHA

Co-Chairs:

Bernie Rosof, Physician Consortium for Performance Improvement
Margaret O’Kane, National Committee for Quality Assurance
National Priorities Partnership Overview

- **Feb 2010**: NPP begins 2010 workgroup convening meetings.
- **March 2010**: The Affordable Care Act passes requiring HHS to develop a National Quality Strategy.
- **Sept 2010**: HHS requests NPP to provide input on national priorities for the National Quality Strategy.
- **Oct 2010**: NPP recommends the inclusion of eight national priorities for the National Quality Strategy.
- **Nov 2010**: NPP completes workgroup convening meetings; action plans developed.
- **Dec 2010**: NPP workgroup chairs meet to review action plans and identify potential high-leverage opportunities for NPP in 2011.
- **2011**: NPP continues its role offering consultation to HHS on national priorities and as an implementation catalyst for public-private action.
Developing a National Quality Strategy

Health reform legislation, the Affordable Care Act (ACA), requires the Secretary of Health and Human Services to “establish a national strategy to improve the delivery of healthcare services, patient health outcomes, and population health.”

HR 3590 §3011, amending the Public Health Service Act (PHSA) by adding §399HH (a)(1)
National Priorities Partnership’s 2010 Recommended Priorities for National Action

• **Access***
• Patient and Family Engagement
• Population Health
• Safety
• Care Coordination
• Palliative Care and End-of-Life Care
• Elimination of Overuse
• **Infrastructure Supports***

*Access and Infrastructure Supports were added to the original six NPP priorities in NPP’s report to the Secretary of HHS in 2010.*
HHS’s 2011 National Quality Strategy: Six National Priorities

1. Making care safer by reducing harm caused in the delivery of care.
2. Ensuring that each person and family are engaged as partners in their care.
3. Promoting effective communication and coordination of care.
4. Promoting the most effective prevention and treatment practices for the leading causes of mortality, starting with cardiovascular disease.
5. Working with communities to promote wide use of best practices to enable healthy living.
6. Making quality care more affordable for individuals, families, employers, and governments by developing and spreading new health care delivery models.
NPP’s Ongoing Role in Consultation to HHS on the National Quality Strategy

HHS has requested NQF to convene NPP in 2011 to provide further input on the National Quality Strategy’s priorities and goals, as well as guidance on measures for tracking national progress and strategic opportunities.
NPP’s Ongoing Role in Consultation to HHS on the National Quality Strategy

NPP has been specifically asked to provide input to HHS on identified priorities as well as at least:

– three goals per priority area;
– two strategic opportunities per goal; and
– two measures per goal.
Request for NPP Input on the National Quality Strategy: Goals, Strategic Opportunities & Measures
NPP’s Role as an “Implementation Catalyst”

NPP’s action framework emphasizes the following roles:

• identifying policy leverage points;
• encouraging public and private sector alignment;
• supporting collective action;
• executing a communications strategy; and
• promoting shared learning.
Connecting Strategic Opportunities with Public-Private Sector Alignment
Partnership for Patients: Better Care, Lower Costs

• **Keep patients from getting injured or sicker.** By the end of 2013, preventable hospital-acquired conditions would **decrease by 40%** compared to 2010.

• **Help patients heal without complication.** By the end of 2013, preventable complications during a transition from one care setting to another would be decreased so that all hospital readmissions would be **reduced by 20%** compared to 2010.
What does this mean to YOU?

- NQS is a **national** strategy requiring public-private partnerships to succeed
- All stakeholders have a role to play
- Raise awareness at all levels of your organization starting at the “C-suite”
- Adopt the NQS framework to guide your strategic planning
How to get involved

• Assess your current capabilities that already align with the strategy
• Play a role around infrastructure support needs – Health Information Technology – to advance the national priorities address key drivers of change
  – Payment
  – Public reporting
  – Performance measurement
The Path Forward in 2011

In 2011, Partners will continue to work collaboratively to:

• offer consultative input on the National Quality Strategy on priorities, goals, measures, and strategic opportunities;

• align public- and private-sector efforts around national priorities and goals; and

• continue outreach to other stakeholder groups to catalyze meaningful change!
For more information ...

Please contact:
Karen Adams, PhD
Vice President, National Priorities
kadams@qualityforum.org

Louis H. Diamond, MBChB, FACP, FCP(SA),FHIMSS, President, Quality Healthcare Consultants
Louis.diamond1@gmail.com

David A. Collins, MHA, CPHQ, CPHIMS, FHIMSS, Director, Healthcare Information Systems at HIMSS
dcollins@himss.org

Or visit:
www.nationalprioritiespartnership.org

http://www.himss.org/ASP/topics_FocusDynamic.asp?faid=394